



Express Employment Professionals commissions an ongoing Job Insights survey to track employment and hiring trends across a wide range of industries. The survey was conducted online within the United States by The Harris Poll on behalf of

To provide accurate and timely employment forecasts for business leaders,

Express Employment Professionals among 1,003 U.S. hiring decision-makers (defined as adults ages 18+ in the U.S. who are employed full-time or self-employed, work at companies with more than one employee, and have full/significant involvement in hiring decisions at their company). The survey was conducted May 16-June 3, 2024. Data are weighted where necessary by company size to bring them in line with their actual proportions in the population. Previous waves of data collection were conducted from October 31 to November 10, 2023

(n=1,007), June 8 to 22, 2023 (n=1,010), December 1 to 15, 2022 (n=1,002), May 3 to 23, 2022 (n=1,003), November 10 to December 2, 2021 (n=1,009), March 23 to April 12, 2021 (n=1,001), November 16 to December 7, 2020 (n=1,002), and April 21 to May 6, 2020 (n=1,005). The

sample for the baseline survey in the first half of 2020 also included those who had been laid off, furloughed, or given a zero-hour schedule in the previous 60 days but worked full-time or were self-employed full-time prior and met all other qualification criteria. Respondents for this survey were selected from among those who have agreed to participate in our surveys. The sampling precision of Harris online polls is measured by using a Bayesian

credible interval. For this study, the sample data is accurate to within ± 3.3 percentage points using a 95% confidence level. This credible interval will be wider among subsets of the surveyed population of interest.



Challenges Down the Road Amid Feelings of Optimism

While 81% of U.S. hiring decision-makers have a positive outlook for their company's hiring opportunities over the next year, feelings of optimism (48%), hopefulness (41%), and confidence (41%) are top of mind. Despite the optimistic outlook, 90% of hiring decision-makers expect to face challenges, including their pay not being competitive (19%).

Companies Brace for Minimum Wage Increases

Most hiring decision-makers (86%) believe minimum wage should increase to keep up with inflation rates and 51% strongly agree with this statement. More than a third (35%) say their company would need to increase salaries or wages across the company (not just for minimum wage workers) if/when there is a mandatory wage increase.

Companies may need to account for potentially mandatory minimum wage increases in a variety of ways, including:



AI solutions







number of hours employees work

2024 Hiring Outlook Why Companies Are Decreasing

of employees in the second half of 2024.)

Reasons for Workforce Increases (Among those who plan to increase the number

Manage increased volumes of work

created positions

(Among those who plan to decrease the number of employees or not hiring in the second half of 2024.)

Headcount or Not Hiring



Job opportunities for college graduates and junior employees appear to be ample. This year, 52% of companies plan to hire recent college graduates and 45% are looking to hire college students. At 63%, more companies intend to hire for entry-level positions in 2024—up from 53% in the first half of 2023.

Good News for College Graduates

Demand Trends for Recent Grads

52% **51%** 48% 43% 38% Second

First Half of **2020**

Half of 2020

anticipate seeing increased competition

Second

First Half of **2021** Finding qualified candidates (49%) remains among top challenges companies expect to

Half of 2021 face over the next year, and 28% of companies

First Half of 2022

56%

Second

2022

Half of First Half of **2023**

48%

55%

Second

Half of

2023

52%

First Half

of **2024**

in the job market. Companies continue to prioritize hiring full-time employees: 36% of companies plan to hire vocational/career tech graduates in 2024. **Employee Side Hustles**

Full-time

Either hourly (60%)

or salaried (51%)

Part-time

Seasonal, temporary,

or contract workers

Employees may opt for a side hustle/side gig to combat a lack of competitive pay or salaries/wages that don't keep up with the cost of living or inflation rates. Half of hiring decision-makers (50%) say their company doesn't have a code of conduct or policy prohibiting employees from working multiple jobs during company time. However, 63% typically take

Concerns with Employees Working a **55%** of hiring decision-makers have heard about or discovered employees Side Hustle/Side Gig on Company Time at their company working a side hustle/

action when an employee is discovered to be working a side hustle/side gig during company time, including asking the employee to only work their side hustle/side gig outside of company time (37%) and giving a verbal warning (28%). More than 2 in 5 hiring decision-makers (42%) say their company has updated their policies to prevent these occurrences.

50%

Lower

productivity completing work **47**%

Decreased focus and attention to detail when

engagement

Lower

software. company data, and/ or client information

parties with

access to

Misusing intellectual property 20% 20% "While hiring decision-makers remain optimistic about onboarding talent this year, companies are still

20%

misusing

confidential

information

20%

1% Other

Employing

unethical

employees

side gig during company time.

None

16%

facing a prolonged shortage of qualified workers. Now is the time to invest in resources to reskill workers instead of waiting for the perfect candidate," said Bill Stoller, Express Employment International CEO. "It's encouraging to see so many hiring decision-makers say employee training is a priority and intriguing to see the introduction of artificial intelligence as a teaching tool." Facebook.com/ExpressEmploymentInternational



YouTube.com/@ExpressEmploymentInternational



LinkedIn.com/Company/ExpressEmploymentInternational



ExpressPros.com

CEO and Chairman of the Board

More fresh ideas for today's business

leaders at ExpressPros.Blog.

Express Employment International

Bill Stoller

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